

SPRINT WESTERN OPERATIONS  
NETWORK OPERATIONS CENTER



### INITIAL SERVICE DISRUPTION REPORT

<b>DATE OF OUTAGE:</b> Dec. 22, 1999	<b>TIME OF OUTAGE:</b> 18:25 PM EST
<b>DURATION OF OUTAGE:</b> 4 Hours 57 Min.	
<b>GEOGRAPHIC AREA AFFECTED:</b> Las Vegas, NV – Pahrump, NV – Military Base 'AREA 51'	
<b>ESTIMATED NUMBER OF CUSTOMERS AFFECTED:</b> Unknown	
<b>TYPE(S) OF SERVICE AFFECTED:</b> Long Distance, Special Services, and Military Circuits known at this time.	
<b>ESTIMATED NUMBER OF BLOCKED CALLS:</b> Unknown	
<b>CAUSE OF INCIDENT:</b> Ckt Breaker was turned off, full details unknown at this time. More Details to Follow. Causing 8 DS3's to Fail.	
<b>METHODS USED TO RESTORE SERVICE:</b> Reset breakers and restored power to the DACS shelf. More Details to Follow. Service restored at 11:12 PM PST	
<b>STEPS TAKEN TO PREVENT RECURRENCE:</b>	
<b>PRIMARY CONTACT NAME:</b>	<b>PHONE:</b>
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